

## 2025 YEAR-END CAMPAIGN: 25<sup>th</sup> ANNIVERSARY TERMS AND CONDITIONS

These Terms and Conditions govern the registration and enrolment of students at Cambridge English For Life ("CEFL") and the associated "Refer & Reward" campaign. By registering and/or participating, you acknowledge that you have read, understood, and agree to be bound by these terms.

### 1. Registration & Enrolment

- 1.1 A legally binding contract is formed upon CEFL's acceptance of a valid registration form and the required payment, which is subject to these Terms and Conditions.
- 1.2 New students must submit a completed registration form and pay the applicable fees. Existing students are only required to acknowledge these Terms and Conditions and submit payment.

### 2. Payment Terms

- 2.1 Full payment of all fees is mandatory before the commencement of the first class. Students with outstanding fees will not be permitted to attend.
- 2.2 For the purpose of this campaign, the annual fee is not pro-rata. Partial or instalment payments are not accepted. This rule also applies to the minimum requirement of one full term's payment.
- 2.3 All fees paid to CEFL are non-refundable and non-transferable under any circumstances, including but not limited to student withdrawal, absenteeism, illness, relocation, scheduling conflicts, or changes in personal circumstances.
- 2.4 CEFL reserves the right to impose late payment charges, interest, and/or withhold services until all outstanding amounts are settled in full.
- 2.5 All fees are as stated in the corresponding factsheets. CEFL reserves the absolute right to revise its fee structure at its sole discretion. Any such revision will become effective immediately upon official publication and will be binding without further consent.
- 2.6 All fees are subject to any applicable government taxes, levies, or charges.

### 3. Refer & Reward Campaign-Specific Conditions

- 3.1 This Campaign is strictly limited to parents currently registered in CEFL's system. The student's name must match the parent's registered details.
- 3.2 Free-of-charge (FOC) items, cash rebates, and gifts will be allocated based on registrations made using the code **CEFL-RR**, subject to a total campaign cap of the first RM80,000 in registered clients.

3.3. Items and gifts for eligible clients will be delivered to centre within registration month + 60 days for both East & West Malaysia. Kindly refer to the table below for further clarification:

Referrer/Referred	Registered month	Expect to Receive
A	November	January
B	December	February
C	January	March

3.4. Cash Rebate & Course Fee discount are accorded for both Referrer within the referred month + 30days by HQ & same month discount for Referred upon full payment of 1 Full Year or 2 Terms only according to the said mechanism. Please see the following details for more clarification:

Referrer Cash Rebate/ Course Fee Discount Structure:

Scenario	Refer	Referred Month	Expected Reimbursement Month	Remarks
1	Family 1	November	December	<ul style="list-style-type: none"> <li>To qualify for a referral credit in any given month, the referred student's full payment must be received within that month.</li> <li>Following verification, rebates will be issued to the referrer within the specified campaign period.</li> </ul>
	Family 2	December	January	
2	Families 1 & 2	January	February	
3	Family 1 only	November	December	
4	Family 1 only	December	January	
5	Family 1 only	January	February	

Referred Cash Rebate/ Course Fee Discount:

Scenario	Registered Month	Expected Reimbursement Month	Remarks
1	November	November	As above.
2	December	December	
3	January	January	

3.5. Centre Responsibilities:

- Each participating Centre is solely responsible for monitoring, tracking, and ensuring that campaign commitments do not exceed the maximum allocated cap.
- If a Centre commits campaign benefits beyond the approved cap, that Centre is wholly liable for the associated costs and must fulfil those commitments at its own expense.
- CEFL Headquarters will not be liable for, or reimburse, any over-commitment by individual Centres.

3.6. CEFL reserves the exclusive and absolute right to determine, adjust, or modify the type, quantity, and distribution of all campaign benefits at its sole discretion. No appeals, correspondence, or disputes regarding these decisions will be entertained.

#### **4. Class Scheduling**

- 4.1. Course schedules are provided upon registration. CEFL reserves the right to reschedule or cancel classes due to teacher unavailability, government holidays, or other unforeseen circumstances.
- 4.2. CEFL may cancel or revise the regular class schedule if a class fails to enroll a sufficient number of students.
- 4.3. Replacement classes will only be provided for classes cancelled or postponed by CEFL.
- 4.4. Any arrangements for rescheduling or replacements are at the sole discretion of the centre.

#### **5. Student Responsibilities**

- 5.1. Students are expected to attend all scheduled classes punctually. No refunds will be issued for missed classes.
- 5.2. All course materials remain the property of CEFL and may not be reprinted, resold, or republished in any form.

#### **6. Parent/Guardian Responsibilities**

- 6.1. Ensure your child arrives on time for all classes and notify the centre in advance of any anticipated absence.
- 6.2. Maintain up-to-date emergency contact and consent information with the centre.

## **7. Consent & Privacy**

- 7.1. By registering, you consent to CEFL using your data (and your child's, where applicable) for marketing, promotional materials, social media, campaigns, and contests.
- 7.2. You may withdraw this consent by emailing your enrolled centre. Note that withdrawal will automatically disqualify you from all current and future CEFL campaigns and contests.

## **8. Safety**

- 8.1. The safety of students during classroom activities and on CEFL premises is a top priority.
- 8.2. CEFL is not liable for any injuries not directly caused by the negligence of its employees, agents, or authorised representatives.

## **9. General Provisions**

- 9.1. CEFL may modify, suspend, or discontinue the "Refer & Reward" campaign and/or these Terms & Conditions at any time without prior notice.
- 9.2. All decisions made by CEFL regarding the interpretation of these terms and the administration of the campaign are final, binding, and conclusive.
- 9.3. These Terms & Conditions shall be governed by and construed in accordance with the laws of Malaysia.

**By completing the registration, you confirm that you have read, understood, and agreed to these Terms and Conditions. CEFL reserves the right to modify or update the Terms and Conditions at its discretion, at any time and without prior notice.**

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I, \_\_\_\_\_, holding IC/Passport No: \_\_\_\_\_,  
as the \*student / parent / guardian of \_\_\_\_\_, holding IC/Passport No: \_\_\_\_\_,  
hereby confirm that I have read, understood, and agreed to  
the Terms & Conditions outlined in this document.

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Signature

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Date