

## TERMS AND CONDITIONS: Win an International Trip Lucky Draw

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### i) General

- 1) The Win an International Trip Lucky Draw ('Lucky Draw') is organised by Cambridge English For Life Sdn Bhd ('CEFL'). There are two categories of Lucky Draw – RM1500 Travel Vouchers & Win a Trip to England with Dr Elsie.
- 2) By participating in the Lucky Draw, all winners will be deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this contest as stated herein and any additional terms and conditions stipulated by CEFL including the decisions of CEFL in all matters related thereto.
- 3) The RM1500 Travel Vouchers Lucky Draw is open to new and returning students 12 years old and below who enrol in CEFL during the Intake 2024 English Is the Passport to the World campaign period (1/10/23-30/11/23).
- 4) The Win a Trip to England with Dr Elsie Lucky Draw is open to new and returning students ages 13 years old and above who enrol in CEFL during the Intake 2024 English Is the Passport to the World campaign period (1/10/23-30/11/23).
- 5) The prizes are not transferable and no part or parts of the prizes may be substituted by the winner for other benefits, items or additions.
- 6) CEFL reserves the right, with or without cause, to exclude entrants and withhold prizes for violating any of these terms and conditions.
- 7) Winners may be required to submit valid identification before receiving their prize.
- 8) Winners agree to participate in reasonable publicity relating to this Lucky Draw, including but not limited to having their name published with their entry.
- 9) Winners must claim the prize and confirm their details **within 1 week from the day of the lucky draw** via phone call, email or any other mode of communication deemed appropriate by CEFL. Failure to claim the prize by the winner within the timeframe stipulated by CEFL shall constitute a rejection by such winner and CEFL reserves the right to award the prize to another winner. The lucky draw will begin from 16 December 2023 onwards.
- 10) Winners must remain enrolled in CEFL and registered in EMS by the time of the stated travel dates. CEFL reserves the right to deny the eligibility of the winner(s) who has/have left CEFL or is/are no longer registered in EMS despite having their name(s) drawn with their details confirmed within 1 week from the day of the lucky draw.

- 11) CEFL reserves the right to use any personal data of winners in any manner and/or for any purpose it deems fit and the Winners are deemed to consent to such use with no monetary payment.
- 12) Winners may be contacted, at any time deemed appropriate by CEFL, via email or any other mode of communication deemed appropriate by CEFL.
- 13) CEFL reserves the right at any time to cancel, modify or supersede the lucky draw (including altering prizes) if, in our sole discretion, a lucky draw is not capable of being conducted as specified. CEFL reserves the right to substitute a prize of equal value in the event that circumstances beyond their control make this unavoidable.
- 14) The terms and conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the lucky draw.
- 15) CEFL reserves the absolute right to vary, delete or add to any of these terms and conditions (wholly or in part) from time to time without any prior notice to the winners.

iii) Win a Trip to England with Dr Elsie Redemption

- 1) ONE (1) eligible winner will be selected to win a trip to England with Dr Elsie.
- 2) The prize is **non-transferable, non-refundable and no substitutions are allowed** once a name is drawn and confirmed. If the first name that CEFL draws declines, another winner will be selected from the eligible list.
- 3) CEFL will only cover the winner's return flight and accommodation with breakfast within the travel dates fixed by CEFL. Other expenses such as passport application, visa or Electronic Travel Authorisation (ETA) fees, travel insurance, and other personal expenses are not included.
- 4) Winners are to take note of some additional terms and conditions:
  - The travel window is August-September 2024 which will coincide with the Term 2 school holidays in Malaysia. However, this is subject to change at CEFL or the organiser's discretion and/or lodging availability. CEFL will try to coincide the trip with the school holidays or when the time is conducive. CEFL will only cover the air ticket and accommodation with breakfast for the winner within the travel dates fixed by CEFL. Anyone who wishes to extend their trip after the stated duration shall bear their own cost and travel at their own risk.
  - The planned itinerary is to tour the city of London and/or Cambridge including a visit and accommodation at the prestigious University of Cambridge.
  - The duration of the trip would be between 5-7 days inclusive of travelling. The day or night of flight departure in either direction is considered one day going and one day return.

- Certain college accommodations in the University have an age limit. Only visitors 13 years old and above are allowed to stay in the colleges. With this age limit, CEFL believes students will enjoy their trip more when they are travelling with people in the same age group.
- Parents/Students who did not win can join the trip even if they do not win. However, they need to pay for their own air ticket, accommodation and food. Please note that this is only open to students ages 13 years and above and there is a limit of 20 travellers. Spaces are available on a first come, first served basis as there will be a team of staff going as well.
- Parents should ensure their child(ren) has/have sufficient allowance for their own expenses or incidentals including some meals which may not be covered throughout the duration of the trip.
- Meals may consist of sandwiches, burgers or fast food with sodas, juices or just water with a small snack. Please be informed that drinking water in England means tap water. It is completely safe to drink tap water as they have a pure and high-quality water supply. Students may opt to buy bottled water but it won't be covered by CEFL.
- Parents must prepare the necessary medication for their child(ren), and they must be vaccinated and boosted against allergy (antihistamines), influenza and/or COVID-19.
- Parents should prepare sufficient warm clothing for their child(ren) as the planned travel period is in the late summer where temperatures are slightly lower.
- **Passport:** The winner must possess a valid passport of their own. CEFL will not sponsor or subsidise for anyone. If the winner is travelling with a soon-to-be expired passport, please ensure that it is valid **at least six (6) months before the expiry date.**
- **Electronic Travel Authorisation:** With effect from 16 November 2023, an Electronic Travel Authorisation (ETA) is required for people who do not need a visa to visit UK, i.e. Malaysian citizens. The winner is responsible to apply an ETA on their own and bear their own cost. Please present a valid ETA to CEFL. To apply, please visit: <https://www.etauk.uk/application-form/>  
**NOTE:** If the winner is not a Malaysian citizen, please visit <https://www.gov.uk/guidance/electronic-travel-authorisation-eta#who-will-need-an-eta> to check if they require an ETA or a visa to enter England.
- **Travel Insurance:** CEFL will obtain the travel insurance and the winner is required to pay for it. Alternatively, if they already have their own insurance, they must inform and present to CEFL as proof. If the winner is under CEFL's travel insurance wishes to extend their trip, they may or may not be covered for their extended date depending on the policy.

- **Safety & Behaviour:** The winner is responsible for the safety of their personal belongings. CEFL will not be responsible for any loss and damage of personal items, belongings, etc. Please abide by the rules and regulations given by the organisers (Dr Elsie, CEFL staff, Cambridge University Press and Assessment and University of Cambridge) to avoid any unfortunate circumstances from happening.
- **Indemnity Form**  
If the winner or student is travelling alone, they will need an indemnity form signed by their parents. They are also required to provide valid documentation (birth certificate, copy of NRIC) as proof of their relationship with their parents.

ii) RM1500 Travel Vouchers Redemption

- 1) FIVE (5) eligible winners will be selected to win ONE (1) travel voucher worth RM1500.
- 2) Vouchers are **non-transferable, non-refundable and no substitutions are allowed** once a name is drawn and confirmed. If the first name that CEFL draws declines, another winner will be selected from the eligible list.
- 3) CEFL will reimburse RM1500 to the winners after their trip. Winners are required to present valid receipts and/or other relevant documents and the reimbursement is up to RM1500 only.
- 4) The deadline to submit the documents to be reimbursed is **15 June 2024**. Winners should utilise their voucher before the deadline to avoid any delay in the reimbursement process.

iv) Facebook and Instagram Sharing Prizes

Winners are to share their picture together with the prizes that they won on their social media and tag CEFL's Facebook and Instagram pages.

v) Privacy Notice

All personal data will be protected and processed in accordance with the Personal Data Protection policy stated below:

Personal Data Protection

Cambridge English For Life Sdn Bhd (Company Number: 386971-H) is subject to the Personal Data Protection Act 2010. We promise to process personal data based on the data subject's (participant's) rights as follows:

- 1) The right to be told whether their data will be processed by the company or third parties.
- 2) The right to access own personal data.
- 3) The right to correct own personal data.
- 4) The right to withdraw consent given to process personal data.
- 5) The right to prevent processing own personal data likely to cause damage or stress.
- 6) The right to prevent processing own personal data for purposes of direct marketing.

#### Our right as data users

- 1) The right to process personal data after obtaining the consent of the data subject.
- 2) Can continue to process personal data for the performance of a contract where the data subject is a party to it.
- 3) Can continue to process the personal data of the data subject request to make a contract.
- 4) Can continue to process personal data in order to protect the vital interests of the data subject.
- 5) Can continue to process personal data in compliance with the obligations of law where the data subject is subjected to it.
- 6) Can continue to process the personal data for carrying out the functions conferred upon any person under any law.
- 7) Can continue to process the personal data for administering justice.
- 8) Can charge a fee to data subjects upon request to access their own personal data.
- 9) May refuse to comply with a data access request by informing the data subject in writing within the specified time.