



2024 Intake FAQ for Parents

Win a Trip to England with Dr Elsie

✈ What are the highlights of the trip to England?

- 1 lucky winner expected to be 13 years old and above by 31 December 2024 will win a trip to England with our very own Founder and CEO, Dr Elsie Chin! This promo serves as an inspiration for teens to discover how English is the passport that 'can give them access to the world' in terms of studying, working and living abroad!
- We chose England because it is not only an English-speaking country, it is relatable to CEFL because of our longstanding partnership with Cambridge University Press and Assessment.
- With Dr Elsie as the itinerary planner and tour guide, visit the city of Cambridge, including the Triangle Building (Cambridge University Press and Assessment HQ) and the University Museum of Zoology. This is a once-in-a-lifetime experience that money can't buy.
- The prize value is calculated based on air ticket, accommodation and meal expenses after factoring in the exchange rate at the date of booking.

✈ Why is the England trip only available to students 13 years old and above?

Please understand that certain college accommodations in the University have an age limit. Only visitors 13+ years old are allowed to stay in the colleges. We believe that with this age limit, students will enjoy their trip more when they are travelling with people in the same age group.

✈ Can I as a parent and/or my child who did not win pay to join the trip to England?

Yes. This is only open to parents and students ages 13 years old and above. Accommodations in colleges of the University have an age limit. Only visitors 13 years old and above are allowed to stay in the colleges. Spaces are subject to availability as the University also allows a maximum of 20 visitors. Parents and students need to pay for

their own air ticket, accommodation and food as CEFL HQ will only cover these expenses for the lucky winner. Further notice will be made in the first quarter of 2024.

✈ **When is the trip?**

The travel window is August-September 2024. This is subject to change at University of Cambridge's discretion and/or due to lodging availability, but we will try our best to coincide the trip with the school holidays or when the time is conducive. CEFL will only cover the winner's return flight and accommodation with breakfast during the stated travel period. Anyone who wishes to extend their trip after the stated duration shall bear their own cost and travel at their own risk.

✈ **HIGHLIGHT OF IMPORTANT TERMS AND CONDITIONS**

- **Passport**
All travellers must possess a valid passport of their own. CEFL will not sponsor or subsidise for anyone. NOTE: The passport must have a validity of **at least six (6) months from the travel date.**
- **Electronic Travel Authorisation**
With effect from 16 November 2023, an Electronic Travel Authorisation (ETA) is required for people who do not need a visa to visit UK, i.e. Malaysian citizens. The winner is responsible to apply an ETA on their own and bear their own cost. Please present a valid ETA to CEFL HQ. To apply, please visit: <https://www.etauk.uk/application-form/>
NOTE: If the winner is not a Malaysian citizen, please visit <https://www.gov.uk/guidance/electronic-travel-authorisation-eta#who-will-need-an-eta> to check if they require an ETA or a visa to enter England.
- **Travel Insurance**
CEFL HQ will obtain the travel insurance and students/parents are required to pay for it. Alternatively, if you/your child already have your own insurance, you must inform and present to us as proof. Anyone (students/parents/staff) under CEFL's travel insurance who wishes to extend their trip may or may not be covered for their extended date depending on the policy.
- **Safety & Behaviour**
Please keep your personal belongings safe and secure. CEFL will not be responsible for any loss and damage of personal items, belongings, etc. Please abide by the rules and regulations given by the organisers (Dr Elsie, CEFL staff, Cambridge University Press and Assessment and University of Cambridge) to avoid any unfortunate circumstances from happening. It is a privilege to be able to visit and stay on campus grounds, so let's be cooperative and appreciative of the University's generosity.
- **Indemnity Form**
Any student travelling alone will need an indemnity form signed by their parents. They are also required to provide valid documentation (birth certificate, copy of NRIC) as proof of their relationship with their parents.

 **How does the lucky draw work?**

We will extract the eligible students' names from EMS on/about 16 December 2023 and put them into a random name generator. After a student's name is drawn, the time frame to claim and confirm their details is **1 week from the day of the lucky draw**. In the event a student's name is drawn but no one has confirmed or claimed their prize within the said time frame, we will disregard the name and draw again. CEFL reserves the right to withdraw the promo and/or amend the Terms and Conditions accordingly.

 **Can I transfer the ticket to someone else if my child wins the prize?**

Tickets are **non-transferable, non-refundable and no substitutions are allowed** once a name is drawn and confirmed. If the first name that we draw declines, another winner will be selected from the eligible list.

For further details, please refer to the Terms and Conditions attached in the same website page.